



RITA 2017 TAX SEASON TAXPAYER ASSISTANCE

WALK-IN TAXPAYER ASSISTANCE EVENTS HOSTED THROUGHOUT THE STATE OF OHIO

The Regional Income Tax Agency (RITA) invites all taxpayers who are required to file a municipal income tax return for any RITA municipality to attend a free Taxpayer Assistance Event. Agents will be on-site to answer questions and assist with RITA municipal income tax return preparation. To receive assistance please bring with you all necessary tax documentation, including the following:

- W2s from all employers and Form 1099s
- Federal Form 1040, Federal Schedules C, E & F, Federal forms K-1, 2106 (if applicable)
- Addresses and dates for each location in which you resided during 2016

TAXPAYER ASSISTANCE EVENT DATES AND LOCATIONS

March 2nd 12 pm - 7 pm City of Norwalk Norwalk Recreation Center 100 Republic Street Norwalk, Ohio 44857	March 7th 1 pm - 7 pm City of North Ridgeville North Ridgeville City Hall 7307 Avon Belden Road N Ridgeville, OH 44039	March 8th 9 am - 4 pm City of Fostoria Fostoria City Hall 213 S Main Street Fostoria, OH 44830	March 14th 12 pm - 7 pm City of Riverside Riverside City Hall 5200 Springfield Street Suite 100 Riverside, Ohio 45431
March 16th 1 pm - 7 pm City of North Canton City of North Canton 145 North Main Street North Canton, OH 44720	March 21st 12 pm - 6 pm City of Mt. Healthy Mt. Healthy Comm Ctr 1541 Hill Avenue Mt. Healthy, OH 45231	March 23rd 12 pm - 7 pm Village of Holland Lodge at Strawberry Acres 950 S. McCord Road Holland, OH 43528	March 28th 9 am - 4 pm City of Bellefontaine Bellefontaine City Hall 135 N. Detroit Street Bellefontaine, OH 43311

<p>March 30th 1 pm - 7 pm City of Willoughby Hills Willoughby Hills City Hall 35405 Chardon Rd Willoughby Hills, OH 44094</p>	<p>April 1st 9 am - 4 pm City of Wadsworth City of Wadsworth 120 Maple Street Wadsworth, OH 44281</p>
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WALK-IN TAXPAYER ASSISTANCE AVAILABLE AT RITA OFFICE LOCATIONS

Taxpayer assistance is also available at RITA offices including Brecksville, Worthington, Cleveland Heights, Mentor and Youngstown. No appointment is necessary. Assistance is on a first come, first served basis and wait times may vary, please plan for such a possibility.

**CUSTOMER SERVICE PHONE HOURS
2017 TAX SEASON**

Customer service agents are available to help answer taxpayer questions and provide assistance by calling toll-free at 1-800-860-7482. Agents are available Monday through Friday from 8 am until 5 pm.

Extended Call Ctr Hours for 2017 Tax Season will begin on Saturday, March 4th

March 4th through April 8th
Saturdays from 9 am until Noon
Mondays and Thursdays 8 am until 6 pm

Filing Week - April 10th through April 18th

Monday, April 10th	8 am - 6 pm
Tuesday, April 11th	8 am - 6 pm
Wednesday, April 12th	8 am - 6 pm
Thursday, April 13th	8 am - 7 pm
Friday, April 14th	8 am - 7 pm
Saturday, April 15th	9 am - Noon
Monday, April 17th	8 am - 7 pm
Tuesday, April 18th	8 am - 7 pm